

22nd July 2008

Martin Gilbraith
Director
ICA:UK
41 Old Birley Street
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M15 5RF

Dear Martin

Just a short note to thank you again for your contribution to the Strategic Planning Sessions attended by all our staff on October 23rd and 24th 2007.

Your facilitation of the process was an essential element in making it a positive experience for the organisation – an outcome that was by no means assured at the outset.

I wish you every success in the future.

Yours sincerely



Nigel Purkis
Deputy Chief Executive