

3.  Were you satisfied with your consultations with this provider on your requirements and did you find him/her responsive at every stage of the project.
  - a. Yes, very much, the process was iterative and required Martin to adapt and respond to the needs of the consultation feedback, he did this very well.
4.  Were you satisfied with the overall project management of the provider starting from analysis to implementation and reporting after the event.
  - a. Yes, a report was produced in a very timely manner which helped us identify the priorities for the project.
5.  Were you satisfied with the facilitation skills of the provider/s and his/her diverse and creative use of techniques to encourage group work for results while responding to group needs.
  - a. Yes, the process was very engaging particularly given that the participants ranged from service users to senior managers from different organisations, the process enabled for people to work together collaboratively to identify issues and agree priorities
6.  Would you recommend this provider to others for facilitating similar events
  - a. Yes absolutely

Please include here additional comments you may have about the provider:

Thank you for your testimonial. Please fill in your contact information in the table below:

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**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_