# FacWeek  #IAFMeetup

**Annual Conference 2019**
the Power and Practice of Facilitation
*October 9 programme outline*

**Friday 18 October**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>9.30</td>
<td>Arrivals &amp; coffee</td>
</tr>
<tr>
<td>10.00</td>
<td><strong>Opening plenary</strong> - introductions &amp; networking</td>
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<td><strong>Keynote panel</strong> - the power of facilitation from the client perspective</td>
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<tr>
<td>11.30</td>
<td>Break – networking, sharing books &amp; resources</td>
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<tr>
<td>12.00</td>
<td>Parallel sessions 1a 1b 1c 1d</td>
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<tr>
<td>1.00</td>
<td>Lunch - networking, sharing books &amp; resources</td>
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<tr>
<td>2.00</td>
<td>Parallel sessions 2a 2b 2c 2d</td>
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<tr>
<td>3.00</td>
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<tr>
<td>4.00</td>
<td>Break – networking, sharing books &amp; resources</td>
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<tr>
<td>4.30-5.30</td>
<td>Closing plenary – Friday reflection &amp; Saturday preview</td>
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<tr>
<td>7.00</td>
<td>‘Dine around’ – small group networking dinner</td>
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**Saturday 19 October**

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<tr>
<td>2.00</td>
<td>Open Space 6a 6b 6c 6d</td>
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<tr>
<td>3.00-4.00</td>
<td>Closing plenary – reflection, prize raffle &amp; next steps</td>
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Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

RSVP to join us for dinner on Thursday, whether or not you will join the conference - [http://bit.ly/IAFMeetupFacWeek19](http://bit.ly/IAFMeetupFacWeek19)

IAF facilitators & friends – all welcome!
The International Association of Facilitators - [www.iaf-world.org](http://www.iaf-world.org)
### Annual Conference 2019
#### the Power and Practice of Facilitation
#### October 10 programme detail

**Connecting facilitators, promoting facilitation and advancing professional standards**

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<tr>
<td><strong>Friday 18 - Parallel sessions</strong></td>
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1. **Fri 12.00**
   - 1a. Building in-house facilitation capacity - Penny Walker CPF
   - 1b. What Clients Want (but may not say...) - Paul Brand CPF & Andrew Chilvers
   - 1c. The rise of citizens' assemblies - Suzannah Lansdell
   - 1d. Power & Practice of LEGO Serious Play - Sean Blair CPF

2. **Fri 2.00**
   - 2b. Tech: Unleash the power of ideas - Kim Jones
   - 2c. True Engagement: brain, body & belief - Keith Warren-Price
   - 2d. The Facilitator’s inner and outer dialogue - Justine Marchant CPF

3. **Fri 3.00**
   - 3a. A brief introduction to Liberating Structures - Gary Austin CPF | M
   - 3b. Co-Facilitation: The Power of 2 - Dawn Williams & Mary Robson
   - 3c. Podcasting for advocacy and self-development - Pilar Orti
   - 3d. Enhancing Facilitation using Personality Principles - Ayleen Wisudha

**Saturday 19 - Parallel sessions & Open Space**

4. **Sat 10.30**
   - 4b. Facilitation in challenging environments - Camilla Gordon
   - 4c. Visual capture of difference and debate - Rob Walsh
   - 4d. Blending analogue with digital to achieve visual collaboration – Jon Knight

5. **Sat 12.00**
   - 5a. Open Space
   - 5b. Open Space
   - 5c. Open Space
   - 5d. Open Space

6. **Sat 2.00**
   - 6a. Open Space
   - 6b. Open Space
   - 6c. Open Space
   - 6d. Open Space

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)
1a. **Building in-house facilitation capacity** - Penny Walker CPF

**Friday 18 October, 12.00**
Room a

**Do you want** to help your colleagues get better at facilitating meetings? Or have clients asked you to train staff?

**This session** will share experience of what clients and organisations ask for, the different ways we can meet their needs, and the things that help organisations use their in-house capacity well.

Penny will share her own experience of providing in-house training to many different organisations, and you'll hear from each other too.

**Penny** is an independent facilitator, specialising in helping people have better conversations about tricky things related to sustainable development: building a low-carbon future, protecting communities against flooding, how to meet people's needs in a climate-disrupted world.

A CPF, coach and member of IAF's leadership team in England and Wales, she also trains and mentors facilitators.

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [http://www.penny-walker.co.uk/](http://www.penny-walker.co.uk/)
I once asked a senior manager in the World Health Organisation how they assessed a facilitator. She said "... I look to see if everyone comes back for the second meeting!"

We want to explore both the stated and unstated things clients want, and perhaps what they fear. What makes a good facilitation experience if you are the client? What do clients need before, during and after an event?

This session will allow time for each of us to consider ideas that will help us better support our clients and deliver value - beyond the simple task of running a workshop.

Paul is a director of a small management consultancy working largely for central government departments and agencies in national policy appraisal and policy evaluation, investment programmes, research and data modelling. He uses facilitation in the extensive stakeholder engagement required in many consulting projects.

Andrew is a Senior Policy Advisor at the Royal Academy of Engineering and Honorary Lecturer at UCL STEaPP. He draws from a background in Environmental Engineering, ethnographic and normative studies of engineering practice and work on the leadership and governance of cities.

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See also http://www.risksol.co.uk/about/paulbrand.php
https://www.raeng.org.uk/about-us/
1c. The rise of citizens' assemblies - Suzannah Lansdell

**Friday 18 October, 12.00**
Room c

**Recent times** have seen a marked rise in interest in citizens’ assemblies at both national and local level. The UK Parliament, National Assembly for Wales, Scottish Government and many local councils are amongst those to have commissioned their first processes of this type. But what implications does this have for us as facilitators, and what should we do about them?

**This session** will start with an introduction to citizens' assemblies and their place in democracy, before going to workshop some of the key questions their rise poses for us all.

Suzannah is an experienced advisor, designer and facilitator of multi-stakeholder engagement projects. With over 15 years experience, Suzannah advises on designing, managing and facilitating high-level stakeholder engagement projects. She has been involved in projects covering the full spectrum, from those with a high degree of contention or conflict, through to visioning and strategy development work with Business, Government and Non-Governmental Organisations (NGOs). She is comfortable facilitating multi-stakeholder meetings with 100+ participants as well as brokering discussions in a one-to-one setting.

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See also [https://www.involve.org.uk/suzannah-lansdell](https://www.involve.org.uk/suzannah-lansdell) & [https://www.involve.org.uk/citizens-assembly](https://www.involve.org.uk/citizens-assembly)
<table>
<thead>
<tr>
<th>1d. Power &amp; Practice of LEGO Serious Play - Sean Blair CPF</th>
<th>Friday 18 October, 12.00</th>
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<tbody>
<tr>
<td><strong>In this session</strong> Sean will give participants an experience of the 'enhanced communication' that LEGO Serious Play allows and share use cases. Then collectively we'll explore the future of facilitation. You will get an experience of LEGO Serious Play, and understanding of use cases and insight into facilitation.</td>
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<td><strong>Sean</strong> is a facilitator with over 25 years’ experience of leading and supporting organisations to innovate, learn and change. Originally trained as an industrial designer, Sean went on to the be Design Council’s first Design Director. He worked as an innovation and service design consultant. His non-executive roles include co-founder of the Service Design Network and honorary Fellow in Enterprise at Durham University. He served as a Trustee of the Royal Society of Arts, council member of the Design Council and commissioner on the Mayor for London’s Creative Industry Commission. Sean has written, spoken and broadcast on design, innovation and creativity in the UK and overseas. He lectures on MBA programmes. He is an award winning IAF Certified™ Professional Facilitator and a certified LEGO® SERIOUS PLAY® Facilitator and lead author &amp; designer of 'SERIOUS WORK’ a book about facilitation with LEGO® SERIOUS PLAY®.</td>
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Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com) See also [http://www.meeting-facilitation.co.uk/](http://www.meeting-facilitation.co.uk/)
2a. **Facilitating in Nature: how and why**
- Jenny Archard & Alex Williams

**Friday 18 October, 2.00**
Room a

**This innovative session** will introduce you to how to facilitate outdoors and using the resources around you in nature. We will look at the benefits of being outdoors, introduce ideas of how nature can be used to achieve your aims and engage those within your session.

This is a fun and experiential session so be prepared to go outdoors and participate no matter what the weather! We will look at barriers stopping you from using outdoor space and there will be some time for reflective practice. We welcome you to ask the experienced facilitators any questions.

**Alex** is a trained outdoor consultant and delivers outdoor therapeutic interventions for EQE outdoors, she has completed a Certificate in Therapeutic Skills for Outdoor Leaders delivered by The Therapeutic Forest and is an approved associate practitioner. Alex is now bringing all this experience of participatory approaches with communities and applying it to outdoor learning, outdoor play and Forest School.

**Jenny** loves life in the raw, wilderness and all the wild places in our beings and planet. She guides people to the deeper places in themselves, into connection with nature and the spirit of all things. Specialties: Forest School and Education, Rites of Passage, Way of Council, Wild Group Facilitation.

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [http://www.youngwood.org.uk/about-us.html](http://www.youngwood.org.uk/about-us.html)
[https://www.muddyfeettraining.co.uk/](https://www.muddyfeettraining.co.uk/)
2b. **Tech: Unleash the power of ideas** - Kim Jones

**Friday 18 October, 2.00**
**Room b**

A digital platform [www.ideeter.com](http://www.ideeter.com) is a tool to get people and teams working together better, more collaboratively and generating great ideas.

**Ideeter** generates rapid insights from your own people (or crowd) leading to insights with measurable impact.

**Experience** a collaborative online facilitation tool for in-session or remote teams that fosters honest engagement. Explore how tech can help with their own productivity and tips on asking really good questions online.

Kim is lead consultant at ideeter, strategic advisor, curious learner.

We believe that all ideas are born equal but not what happens next. We are here to “level the playing field” for ideas so that the best ones get a chance to become real. Only when people act do they make a difference in the world. When they act on ideas magic happens. That magic is innovation and its at the core of what makes us great in business and in life. Ideeter believes in magic and the ingenuity of people. Every day we strive to help people believe in magic too!

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [https://www.ideeter.com/about-us](https://www.ideeter.com/about-us)
2c. True Engagement: brain, body & belief - Keith Warren-Price

**Friday 18 October, 2.00**
Room c

**Participation is One Thing.** True Engagement, Brain, Body, Belief is something else!

**Too many people** make facilitation a hugely complex, almost rocket science process. This session will show you how to simplify it to cater for all facilitated and training events. A blend of process, kit and skill helps new comers and 'old timers' alike create the most powerful and creative sessions.

**Used** in the Cabinet Office and Whitehall, large and small industry and by a whole host of independent trainers and facilitators. We will take you from participation - everybody contributing - to full engagement, brain, body, belief. This means ownership, energy and wanting to achieve.

**Keith** got into facilitation in 1982 when he was on the faculty of the Institute of Marketing, Cookham.

Having worked in sales with Procter and Gamble, Cavenham Foods and then a 5 year post in the Middle East he realised that the standard of training in the UK was ineffective and a more personal approach was needed.

He developed the Pinpoint Facilitation Technique over a few years and incorporated in 1995.

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also https://pinpoint-facilitation.com/
2d. The Facilitator’s inner and outer dialogue - Justine Marchant CPF

Friday 18 October, 2.00
Room d

Enabling a national conversation on preventing violent extremism across multifaceted Lebanese society: where dialogue is both the process and the outcome.

Exploring the facilitator’s inner and outer dialogue as an underpinning approach.

Justine is a Senior Consultant Facilitator at circleindigo. She writes:

“I have an intuitive approach and I am at ease in difficult environments, managing uncertainty and tensions. My strength lies in an ability to embrace the complex, drawing out the essential from the complicated. At the core of who I am is the principle of servant leadership and my belief that all people have limitless potential. This enables the individuals and groups that I work with to see possibility and make real progress.”

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also http://www.circleindigo.com/who-we-are/ & http://pvelebanon.org/
### 3a A brief introduction to Liberating Structures - Gary Austin CPF | M

**Friday 18 October, 3.00**  
Room a

**In this session** we will explore the Liberating Structures journey and have an opportunity to try a few of the structures out based on some of our personal facilitation challenges.

Gary will introduce what Liberating Structures are, how you can use them and facilitate two or three structures with the group.

Gary is a Senior Consultant Facilitator at circleindigo. He writes:

“My natural authority combined with a down to earth approach enables me to build rapport quickly with individuals and organisations. The thread that runs through my work is making connections between people, ideas, concepts and theories.

I’m committed to raising awareness and building capacity in people to effectively manage change and transition and build resilience. I continue to have a significant role in the development of the facilitation profession and seek to push the boundaries and raise the bar globally.”

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)  
3b. Co-Facilitation: The Power of 2 - Dawn Williams & Mary Robson

Friday 18 October, 3.00
Room b

Using an Arts and Health Co-Mentoring example as a provocation, this session will be an exploration of the how, the why and the context for co-facilitation.

**What** should co-facilitators take account of in their planning? What are the benefits and challenges for both co-facilitators and participants?

**An opportunity** for participants to share and illuminate the discussion using their own experiences.

Mary is a facilitator with extensive experience in creative practice, from theatre design to community-based arts in health and education. Her current role is as Creative Facilitator for the Institute of Medical Humanities and on two interdisciplinary research projects – Hearing the Voice and The Life of Breath – all at Durham University.

Dawn is a very experienced creative facilitator, evaluator and trainer and has a particular interest in Arts and Health. Dawn is Arts and Health Partnerships Lead for Sage Gateshead. She is also company facilitator and Scrum Master. She is a lead Trainer for ICA:UK and delivers Group Facilitation Methods nationally.

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also https://wearebluecabin.com/
https://www.dur.ac.uk/imh/
Listeners have a lot to learn from listening to podcasts, but what about the hosts of the show? 

Hosting a podcast is an unusual way of developing yourself as a practitioner, and an intimate and powerful way to advocate for what you love.

Learn the logistics of setting up a podcast; Choosing topics; Developing a host persona and Choosing a format to suit that persona and more. If you are interested in something in particular about developing yourself as a podcaster, I will be seeking input into the session content right at the start.

Pilar always wanted to have her own radio show - now she hosts a number of podcasts. She also runs the company Virtual not Distant, helping teams and organisations transition to remote, through workshops, coaching and consultancy. 

In her parallel professional life, she’s the voice of Xuli in GoJetters.

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also https://www.virtualnotdistant.com/
# Fac Week # IAF Meetup

## Annual Conference 2019
the Power and Practice of Facilitation

_October 10 session description_

### 3d. Enhancing Facilitation using Personality Principles - Ayleen Wisudha

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<tr>
<th>Experience</th>
<th>how knowledge of personality traits can enhance our understanding of self and others; and help teams to work together more effectively.</th>
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<tr>
<td><strong>Gain</strong></td>
<td>an awareness of how knowledge about personality traits can enhance the interpersonal dynamics in a group/team</td>
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**Ayleen** is the Lumina Partner for Indonesia and is a Business Psychologist specialising in providing coaching, team effectiveness workshops and decision making consultancy.

For almost 20 years, she taught on the MSc Business Psychology course at the University of Westminster. She was also the Interim Director of the Business Psychology Centre also at Westminster, which provides research and consultancy services linking industry with academia. Ayleen recently left this role and is now focusing her attention on facilitating solutions using Lumina products.

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [https://www.luminalearning.com/](https://www.luminalearning.com/)

IAF facilitators & friends – all welcome!

**The International Association of Facilitators** - [www.iaf-world.org](http://www.iaf-world.org)
### 4a. Skills for the future in a world of AI

- **Jane Mitchell & Jonathan Bannister**

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**In a world of AI** how we can help organisations build their skills for the future of work.

*The World Economic Forum* published the Future of Jobs Report last year and the number one skill businesses across the world are looking for is the ability to solve complex problems. Critical Thinking, Creativity and People Management take up the next three spots. None of these skills are taught in our schools, universities or beyond. These are all skills that facilitators need in bucket loads and the essence of how we help our clients is to manage them and their teams through problems they can’t fix themselves.

**Using the Six Minute CPS guide** developed by Sid Parnes, the founding father of creative problem solving, we will generate ideas on how the IAF and others might help to deliver these core skills to a new generation of businesses.

- **Jane** is the founder of JL&M. With a background in broadcast television and corporate communications, she now supports organisations in embedding values-based leadership and ethical cultures.
- **Jonathan** is the founder and strategist at Make Happy, a marketing and innovation consultancy, based in East London. Workshops are at the heart of their practice.

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [http://valuesatwork.me/](http://valuesatwork.me/)  
[https://www.makehappy.co.uk/about-us/](https://www.makehappy.co.uk/about-us/)
4b. Facilitation in challenging environments - Camilla Gordon

Saturday 19 October, 10.30
Room b

A session exploring the challenges of working in difficult environments, how can we as facilitators be responsive to the changing needs of clients and participants in environments where nothing is set or stable. How can we apply this learning to more stable environments? What tools and methods can we deploy in different situations to support change and learning?

A reflection on the challenges of facilitating in different contexts. Lessons on how to make sessions as inclusive and supportive for participants as possible.

Camilla is a freelance facilitator who specialises in working with marginalised groups and communities, both locally and internationally. Basing her work in creativity and play, using a range of tools and techniques including LEGO Serious Play.

Camilla supports communities and teams to take agency over their own change, facilitating workshops and sessions to help them achieve this.

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also https://www.camillagordon.co.uk/
## 4c. Visual capture of difference and debate - Rob Walsh

- **Clustering ideas** can be simplistic and misleading. Many of us have preferred techniques for gathering information from participants, clustering into topics and digging deeper, but what happens when the objectives demand that we capture the nuances, the differences and the debate itself? We can revert to flipchart lists and verbatim scribing but is there a better way?

- **In this practical session** Rob will role model a Metaplan technique for visually capturing the opposing or affirming points that occur to participants as we gather information. This is done in a way that the points are kept with the original information and part of the photo record keeping.

**Rob** works as a facilitator, change manager and coach around the world working with Private, Public and Third sector organisations who are trying to make change happen. He is a co-founder of Simply Change and has been facilitating for 20 years.

He trains facilitators on internal and public courses and describes himself as an Ex-CPF who wholeheartedly supports the Core Competences and Code of Ethics. He is a keen volunteer for the Association of Change Management Professionals and is a PROSCI certified practitioner.

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**Saturday 19 October, 10.30**

**Room c**

Register now for both days, or just for Friday or Saturday, at [https://iafewfacweek2019.eventbrite.com](https://iafewfacweek2019.eventbrite.com)

See also [https://www.simplychange.com/](https://www.simplychange.com/)
4d. Blending analogue with digital for visual collaboration - Jon Knight

Saturday 19 October, 10.30
Room d

Ever heard of Nureva? Probably not, but the team running Nureva invented the SMART Board.

In this session you will hear about who Nureva are, how they are trying to tackle visual collaboration, example use cases and customer stories.

If you are interested in a tool that enables the blend of analogue and digital, the ability to add your existing templates and processes and enables visual collaboration and cocreation from anywhere in the world this is a must see!

Jon is the Commercial Director for Ascentae a distributor of creative workplace solutions. Jon has worked with visual collaboration and workplace technology for over 20 years.

Ascentae distribute a range of new and innovative technologies targeted at solving challenges in the workplace.

Register now for both days, or just for Friday or Saturday, at https://iafewfacweek2019.eventbrite.com

See also www.ascentae.com, www.workplacehouse.co.uk, www.nureva.com

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